gabriella1
wrote a review Dec 27
South Yorkshire
525 contributions334 helpful votes

SUPER CHRISTMAS BREAK 2020

"Lakeside was recommended to us and wow! It did not disappoint. Pre arrival we had regular emails and telephone calls to check all was ok [re: C-19] and Christmas guests were offered a complimentary night's stay on 22.12.2020 which unfortunately we could not take advantage of. We opted for a lakeside facing suite which granted was not the cheapest option but the views and tranquility were stunning.

The hotel put their heart and soul into the Christmas break and although things were a little different this year, the staff went out of their way to ensure that the guests were safe, happy and well taken care of.

The inclusive boat cruise to Bowness was wonderful and we met some lovely fellow guests.

The food was exceptional and it was a lovely touch to have breakfast served until 11.30am. The grazing brunch on Boxing Day was massive and far more than we could tackle - gorgeous nevertheless.

The pool and spa were well maintained and always spotless.

A final and lovely touch was a complimentary gift voucher for afternoon tea for 2 to be taken before mid September 2021.

This really is an exceptional hotel, new thank each and every member of staff for giving so much to make us all happy.

We will be back for sure."

Read less

Brettthebrave

York, United Kingdom 56 contributions15 helpful votes



Perfect Christmas

"Me and my girlfriend have just returned from a 5 night Christmas stay at lakeside. They couldn't have been more helpful and welcoming. The food each night was brilliant and varied too. I have been coming to takeside for about 7 or 8 years now and it never leave disappointed."

Read less

Date of stay: December 2020

Trip type: Traveled as a couple

laura M

The Royal Town of Sutton Coldfield, United Kingdom **11** contributions



Christmas Respite

"Dear All at the Lakeside Hotel

Just wanted to take the time to write to say thank you again for our wonderful stay last week. It was just what the doctor ordered and we couldn't have been more delighted with any aspect of our stay. We talked all the way home that it was definitely the best place we'd ever stayed (and we've stayed in a lot of places!). From the amazing Lakeside Suite room (thank you again so much for letting us stay in there all week, that was a wonderful surprise!), the outstanding friendly service from everyone, the picture perfect view, the lovely entertainment and the sumptuous food. You've provided us with the Christmas respite care that we both desperately needed after my exhausting year. I feel that I can return to 2021 in a better frame of mind because you made our stay utterly stress less. Your expert catering for my husband's gluten free needs was not only a relief to him, but was a massive pressure off of me too. The bed was also the most comfortable we've ever slept in. My husband also has a very bad back and rarely sleeps when we are away and so it was also nice for him to be able to relax.

Please pass on our regards to Erin, who was a total star amongst all the restaurant staff who were also friendly and lovely. We will most certainly be back and I've recommended many of my friends and family to you also."

Read less

Date of stay: December 2020

Trip type: Traveled as a couple



Julietarn21 wrote a review Jan 2020 Carlisle, United Kingdom 3 contributions1 helpful vote

Christmas at Lakeside

"This was our 8th year, but for a very good reason, the Lakeside team have it sussed out. A family friendly Christmas with excellent entertainment and fantastic food created by head chef Richard and his team. We have been to stay at other times of year and first discovered the hotel 15 years ago. The staff are friendly and helpful, right from the minute you arrive to the time you leave. The rooms are comfortable and warm, the pool and spa are great to relax and the views are breathtaking! There are too many brilliant, individual staff to name here, but the key to their success is that the team still value you as a guest, which means a lot! We feel like the relatives that turn up to stay with the Lakeside family every year. If you've never been before, you should. You won't be disappointed!"

Read less

Date of stay: December 2019

Trip type: Traveled with family